

Management Discussion

Second Quarter 2025



General Information

Banco General, S.A. is a corporation established under the laws of Panama. The Bank operates in Panama under a General License issued by the Superintendence of Banks of Panama (SBP), allowing it to conduct banking business with local and foreign clients. The Bank has a network of representative offices in Colombia, Guatemala, El Salvador, and Peru, and conducts banking business in Costa Rica, through its subsidiary, Banco General (Costa Rica), S.A. All references to "we", "us", "our", the "Bank" or "Banco General" denote Banco General, S.A., and its consolidated subsidiaries, unless otherwise indicated or so required by the context.

The following discussion is based on the information contained in the condensed consolidated interim financial statements, as of June 30, 2025. Certain figures (including percentages) in this document have been rounded.

The Bank prepares its consolidated financial statements in compliance with the International Financial Reporting Standards (IFRS) issued by the International Accounting Standards Board (IASB).

ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

Total Assets

The Bank's gross loan portfolio increased US\$596.0 million, or 4.8%, from US\$12,417.1 million on June 30, 2024, to US\$13,013.1 million, as of June 30, 2025. During this period, the Bank's consumer loan portfolio increased 14.3%, from US\$2,077.3 million to US\$2,373.5 million; the residential mortgage portfolio decreased 2.9%, from US\$4,781.8 million to US\$4,643.1 million; the corporate loan portfolio, comprising both local and regional corporate clients, increased by 9.0%, from US\$5,059.1 million to US\$5,513.1 million; and other loans (comprising pledge loans, overdrafts, and financial leases) decreased 3.1%, from US\$499.0 million to US\$483.4 million. The Bank's local corporate loan portfolio increased 6.9%, from US\$3,504.4 million to US\$3,746.9 million, and the Bank's regional corporate loan portfolio increased 13.6%, from US\$1,554.7 million to US\$1,766.2 million. Meanwhile, the Bank's total investment portfolio, primarily made up of investment-grade liquid fixed-income investments, as well as the local and regional corporate fixed-income portfolio, increased by 11.8%, from US\$4,929.5 million, to US\$5,510.1 million.

Total Liabilities

The Bank's total deposits increased by US\$821.8 million, or 6.2%, from US\$13,193.8 million on June 30, 2024, to US\$14,015.6 million, as of June 30, 2025. During this period, time deposits increased US\$720.3 million, or 12.4%, from US\$5,811.7 million to US\$6,532.0 million, representing 46.6% of total deposits, with an average remaining life of 14 months, and 64.1% of them having original maturities of one year or more. Savings accounts decreased US\$9.7 million, or 0.2%, from US\$4,738.2 million to US\$4,728.5 million, representing 33.7% of total deposits. Demand deposits increased by US\$111.2 million, or 4.2%, from US\$2,643.9 million to US\$2,755.1 million, representing 19.7% of total deposits.

The Bank's total borrowings and placements increased US\$21.1 million, or 1.9%, from US\$1,140.3 million in June 30, 2024 to US\$1,161.4 million on June 30, 2025.

Equity

As of June 30, 2025, the Bank's equity increased US\$291.0 million, or 9.3%, from US\$3,121.9 million on June 30, 2024, to US\$3,412.9 million, mainly driven by: (i) an increase in retained earnings of US\$193.9 million, and (ii) an increase in capital reserves of US\$88.6 million (primarily due to an increase in the valuation of the investment portfolio). As of June 30, 2025 the Bank's equity to total assets ratio increased to 17.04%, as compared to 16.57% for June 30, 2024.



Liquidity and Funding Sources

The Bank's Assets and Liabilities Committee (ALCO) is responsible for establishing policies relating to the management of the Bank's assets and liabilities. These policies aim to maintain interest rate, market, maturity, liquidity, and foreign exchange exposures within the Bank's approved limits while maximizing the return on shareholders' equity.

The Bank's asset and liability management policy ensures that sufficient liquidity is available to honor deposit withdrawals, meet payments upon the maturity of other liabilities, extend loans or other forms of credit, and address the Bank's working capital needs.

The Treasury department is responsible for managing the Bank's liquidity and funding positions as well as executing the Bank's investment strategy. The Bank's policies require high absolute levels of liquidity composed of high-quality liquid assets, a key pillar of the Bank's financial strategy.

Consistent with the Bank's conservative financial policies, it historically maintains high levels of liquidity in investment-grade liquid investments, which are complemented by: (i) an adequate asset and liability maturity structure, (ii) a diversified and stable deposit base, (iii) access to multiple sources of financing (representing 6.99% of total liabilities as of June 30, 2025); and (iv) low levels of short-term institutional liabilities, which together provide a stable asset and liability structure.

As of June 30, 2025, primary liquidity amounted to 28.20%, comprising cash, bank deposits and liquid investment-grade fixed-income investments, as a percentage of total deposits and borrowings (excluding perpetual bonds). The Bank's total primary liquidity has an average credit rating of AA-, with 62.7% of investments rated AA+ or higher and 79.9% rated A- or higher. These liquid assets represented 29.74% of total deposits and 20.81% of total assets.

In addition to our internal liquidity limits, the Bank must comply with liquidity ratios established by the SBP, which require banks to have liquid assets of no less than 30% of qualified deposits, with maturities of less than 186 days, excluding deposits from subsidiaries and pledged deposits. For the calculation of this ratio, the SBP allows for all loan installments and maturities classified as standard with a term of less than 186 days to be considered liquid assets. The loan installments and maturities can only represent up to 30% of the total liquid assets used in this ratio. As of June 30, 2025, the Bank maintained a regulatory liquidity of 34.46%.

A. Loan Portfolio

The Bank's loan portfolio is well-diversified among client segments and a wide variety of products. As of June 30, 2025, total gross loans amounted to US\$13,013.1 million, comprising: (i) 53.9% retail loans (35.7% residential loans and 18.2% consumer loans), (ii) 42.4% corporate loans (28.8% local corporate loans and 13.6% foreign corporate loans), and (iii) 3.7% other loans (which include pledge loans, overdrafts, and financial leases).

To minimize the risk of credit losses, the Bank emphasizes granting loans secured by collateral, particularly single-family residences, other properties, and deposits, in addition to applying strict underwriting guidelines and "Know Your Customer" policies. As of June 30, 2025, 68.0% of all loans were secured: (i) 56.1% by first lien mortgages on land and improvements, and (ii) 11.9% by pledged deposits and other assets. The Bank's robust underwriting policies and security interests held as collateral have resulted in historically low gross and net write-off levels, averaging 0.53% and 0.16% of total loans, respectively, over the past two years ending June 30, 2025.

As of June 30, 2025, 85.0% of the Bank's loan portfolio consisted of local borrowers (individuals and corporations) based in Panama, while 15.0% consisted of regional clients based primarily in Costa Rica, Colombia, Guatemala, El Salvador, Peru, and Mexico, including clients of our universal banking subsidiary in Costa Rica, Banco General (Costa Rica), S.A., which operates 8 branches. Furthermore, 99.9% of the Bank's loans were denominated in US dollars, the legal tender in Panama.



The following table summarizes the composition of the loan portfolio by type of loan as of June 30, 2025, and 2024, and December 31, 2024, 2023, and 2022, respectively:

	As of June 30			As of December 31			
	2025	2024	(%) Change	2024	2023	2022	
		(in thousar	nds of U.S. dollar	rs, except for pe	rcentages)		
Local loans							
Commercial	507,037	433,955	16.8%	516,577	327,705	371,731	
Interim construction loans	286,173	269,244	6.3%	293,808	265,160	286,742	
Lines of credit	1,135,414	987,595	15.0%	1,163,943	1,019,344	935,698	
Residential mortgage loans	4,512,833	4,640,149	(2.7%)	4,574,596	4,659,178	4,634,457	
Commercial mortgage loans	1,818,285	1,813,594	0.3%	1,773,622	1,785,136	1,878,588	
Personal loans, auto loans and credit cards	2,360,259	2,066,938	14.2%	2,203,922	1,963,721	1,801,740	
Pledge loans and overdrafts	328,492	350,630	(6.3%)	328,492	329,659	315,459	
Leasing	114,775	101,940	12.6%	110,162	91,931	73,634	
Total local loans	11,063,269	10,664,046	3.7%	10,965,122	10,441,835	10,298,049	
Foreign loans							
Commercial	1,060,027	860,834	23.1%	881,397	788,221	682,780	
Lines of credit	519,177	561,457	(7.5%)	580,764	399,792	314,033	
Residential mortgage loans	130,271	141,632	(8.0%)	135,832	148,074	163,069	
Commercial mortgage loans	187,022	132,399	41.3%	140,403	139,405	164,735	
Personal loans, auto loans and credit cards	13,240	10,346	28.0%	11,937	8,088	7,805	
Pledge loans and overdrafts	40,104	46,397	(13.6%)	46,817	49,546	59,725	
Total foreign loans	1,949,840	1,753,064	11.2%	1,797,149	1,533,126	1,392,146	
Total loans	13,013,109	12,417,110	4.8%	12,762,272	11,974,961	11,690,196	
Less:							
Allowance for loan losses	356,940	393,110	(9.2%)	364,918	394,787	432,999	
Unearned commissions	44,429	39,982	11.1%	41,596	38,961	38,496	
Total loans, net	12,611,740	11,984,018	5.2%	12,355,757	11,541,213	11,218,700	



Non Accrual Loans

Regulation issued by the SBP requires the classification of loans with a non accrual status if any of the following conditions exist: (i) principal and interest payments exceeding past due limits established by the SBP (91 days or more of past due for all types of loans, except for mortgage loans and overdrafts, which have limits of 121 and 31 days or more, respectively); or (ii) a deterioration in the debtor's financial condition that places the loan's collection at risk, such as reduced payment capacity, weakened collateral, or other adverse factors known to the Bank (e.g. fraud, death of the debtor, insolvency, or bankruptcy).

The following table presents non accrual loans according to loan type as of June 30, 2025, and 2024, and December 31, 2024, 2023, and 2022, respectively:

	As of June 30			Aso	of December	31
	2025	2024	(%) Change	2024	2023	2022
	•	(in thousa	nds of U.S. dollars	s, except for pe	rcentages)	
Non accrual loans						
Commercial	3,245	707	7 359.2%	3,469	873	1,347
Interim construction loans	53,838		- n/a	7,586	-	1,002
Lines of credit	4,991	5,881	l (15.1%)	5,662	5,729	6,096
Residential mortgage loans	148,482	176,743	3 (16.0%)	166,745	186,546	200,761
Commercial mortgage loans	42,808	36,788	3 16.4%	40,937	39,457	36,781
Personal loans, auto loans and credit cards	42,207	37,276	13.2%	32,722	25,952	30,441
Pledge loans and overdrafts	260	270	(3.5%)	153	157	826
Leasing	85	106	(20.5%)	1	81	535
Total non accrual loans	295,915	257,771	14.8%	257,274	258,795	277,789
Total loans	13,013,109	12,417,110)	12,762,272	11,974,961	11,690,196
Allowance for loan losses	356,940	393,110)	364,918	394,787	432,999
Non accrual loans / total loans	2.27%	2.08%	, D	2.02%	2.16%	2.38%
Allowance for loans losses / non accrual loans	120.62%	152.50%	, D	141.84%	152.55%	155.87%

As of June 30, 2025, non-accrual loans increased to US\$295.9 million, compared to US\$257.8 million as of June 30, 2024. This change was mainly attributable to:(i) a US\$61.5 million increase in the corporate and other non-accrual loan balance, which rose from US\$43.8 million to US\$105.2 million, and (ii) a US\$4.9 million increase in the consumer non-accrual loan balance, from US\$37.3 million to US\$42.2 million; offset by a US\$28.3 million decrease in the residential mortgage non-accrual loan balance, which declined from US\$176.7 million to US\$148.5 million.

Non accrual loans, represented 2.27% of total loans as of June 30, 2025, compared to 2.08% as of June 30, 2024. The Bank's coverage of allowance for loan losses was 120.62% of non accrual loans, as compared to 152.50% as of June 30, 2024.



Past Due Loans

The Bank classifies the loans as past due if: (i) scheduled interest or principal payments are 91 days or more past due during the life of the loan; and (ii) all amounts due are unpaid 31 days after the final maturity date of the loan.

The following table presents past due loans, according to type of loan as of June 30, 2025, and 2024, and December 31, 2024, 2023, and 2022, respectively:

	As of June 30			As of December 31		
	2025	2024	(%) Change	2024	2023	2022
		(in thousar	nds of U.S. dollars	s, except for pe	ercentages)	
Past due loans						
Commercial	3,245	69	5 366.9%	3,469	1,043	1,347
Interim construction loans	53,838		- n/a	7,586	-	1,002
Lines of credit	5,401	6,16	6 (12.4%)	6,426	5,729	6,244
Residential mortgage loans	194,468	222,65	7 (12.7%)	214,598	233,429	237,114
Commercial mortgage loans	42,830	36,720	16.6%	41,475	37,996	36,856
Personal loans, auto loans and credit cards	41,539	37,45	4 10.9%	32,523	25,787	30,341
Pledge loans and overdrafts	192	270	0 (28.8%)	148	157	922
Leasing	38	129	9 (70.9%)	-	143	543
Total past due loans	341,550	304,090	12.3%	306,224	304,284	314,370
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Total loans	13,013,109	12,417,110		12,762,272	11,974,961	11,690,196
Allowance for loan losses	356,940	393,110	0	364,918	394,787	432,999
Past due loans / total loans	2.62%	2.45%	6	2.40%	2.54%	2.69%
Allowance for loan losses / past due loans	104.51%	129.27%	6	119.17%	129.74%	137.74%

As of June 30, 2025, past due loans increased to US\$341.6 million, compared to US\$304.1 million as of June 30, 2024. The increase was mainly attributable to: (i) a US\$61.5 million increase in the corporate and other loans past due balance from US\$44.0 million to US\$105.5 million, and (ii) a US\$4.0 million increase in the consumer past due balance from US\$37.5 million to US\$41.5 million; offset by a US\$28.2 million decrease in the past due balance of residential mortgage loans from US\$222.7 million to US\$194.5 million.

Past due loans represented 2.62% of total loans as of June 30, 2025, compared to 2.45% as of June 30, 2024. The Bank's coverage of allowance for loan losses was 104.51% of past due loans, as compared to 129.27% as of June 30, 2024.

Allowance for Loan Losses

To maintain the allowance for loan losses at required levels, provisions for loan losses are accounted for as charges to income and added to the allowance and any subsequent write-offs are applied against this allowance.

The allowance for loan losses at amortized cost is determined based on expected credit losses (ECL), using the loans' credit risk rating and the mechanisms used to determine the loans' probability of default, depending on the impairment stage assigned to each loan. The ECL model is determined by grouping loans with similar credit risk characteristics, and segmented methodologies for "Consumer Banking" and "Corporate Banking". Both methodologies consist of probability of default, loss given default, and exposure to default estimates.

The ECL model classifies financial assets into three stages of impairment, applicable from the date of origination or acquisition:

Stage 1: The Bank recognizes a credit loss allowance at an amount equivalent to the expected credit losses for the following 12-months period. This represents the portion of lifetime expected credit losses resulting from default events that are possible within a 12-months period as of the reporting date, if credit risk has not increased significantly since initial recognition.



Stage 2: The Bank recognizes a credit loss allowance at an amount equal to the total lifetime expected credit losses (LTECL) for those financial assets which are considered to have experienced a significant increase in credit risk since their initial recognition. This requires the calculation of ECL based on the remaining lifetime probability of default (LTPD) of the asset. The allowance for credit losses is higher in this stage because of the increase in credit risk and the impact of a longer time horizon in comparison to stage 1.

Stage 3: The Bank recognizes a loss allowance at an amount equal to the expected credit loss over the total lifetime of the asset, based on a probability of default (PD) of 100% over the asset's recoverable cash flows.

The following table presents the breakdown of the allowance for loan losses under IFRS 9 parameters as of June 30, 2025, and December 31, 2024:

	Jun	June 30, 2025		December 31, 2024		(%) Cl	nange	
_	Loans	Allowance	%	Loans	Allowance	%	Loans	Allowance
			(in thousand	ds of U.S. dollars, ex	cept for percen	tages)		
Stage 1	11,306,122	85,426	0.76%	10,924,287	88,759	0.81%	3.5%	(3.8%)
Stage 2	1,400,402	202,596	14.47%	1,573,821	220,845	14.03%	(11.0%)	(8.3%)
Stage 3	306,585	68,918	22.48%	264,164	55,314	20.94%	16.1%	24.6%
Total	13,013,109	356,940	2.74%	12,762,272	364,918	2.86%	2.0%	(2.2%)

As of June 30, 2025, the allowance for loan losses decreased to US\$356.9 million, or 2.74% of the total loan portfolio, from US\$364.9 million, or 2.86% of the total loan portfolio, as of December 31, 2024. Additionally, during this period:

Stage 1 loan balance increased US\$381.8 million to US\$11,306.1 million, and the allowance decreased from US\$88.8 million (0.81% of stage 1 loans) to US\$85.4 million (0.76% of stage 1 loans). Stage 2 loan balance decreased from US\$1,573.8 million to US\$1,400.4 million, and the allowance decreased from US\$220.8 million (14.03% of stage 2 loans) to US\$202.6 million (14.47% of stage 2 loans). Stage 3 loan balance increased from US\$264.2 million to US\$306.6 million, as a result of a single loan backed by real estate collateral with a loan-to-value of 50.4%, and the allowance increased from US\$55.3 million (20.94% of stage 3 loans) to US\$68.9 million (22.48% of stage 3 loans).

As of June 30, 2025, the Bank's restructured loans decreased to US\$695.5 million from US\$742.6 million as of December 31, 2024, primarily due to loans modified in accordance with regulation issued by the SBP during the pandemic. Additionally, of the total restructured loans, US\$373.2 million, or 53.7%, are current with their contractual payments. Furthermore, US\$594.5 million, or 85.5%, of restructured loans were backed by mortgage collateral.



The following table presents the breakdown of the allowance for loans losses as of June 30, 2025, and 2024, and December 31, 2024, 2023, and 2022:

	As of June 30			As	31	
	2025	2024	(%) Change	2024	2023	2022
		(in thousands of U.S. dollars,				
Allowance at the beginning of period	364,918	394,787	(7.6%)	394,787	432,999	467,706
Provision (reversal) for loan losses, net	13,660	93	n/a	(16,489)	(40,138)	(42,396)
Write-offs:						
Commercial	-	301	l (100.0%)	303	563	318
Interim construction loans	-		- 0.0%	-	1,028	129
Lines of credit	258	13	n/a	13	44	583
Residential mortgage loans	1,684	2,742	2 (38.6%)	4,928	4,600	2,260
Commercial mortgage loans	297	212	40.3%	280	288	1,366
Personal, auto loans and credit cards	38,113	23,024	65.5%	56,142	40,925	26,495
Pledge loans and overdrafts	85	126	(32.6%)	202	140	350
Leasing	-	5	(100.0%)	14	52	22
Total write-offs	40,437	26,423	53.0%	61,881	47,640	31,523
Recoveries	18,799	24,653	3 (23.7%)	48,501	49,565	39,212
Allowance at the end of period	356,940	393,110	(9.2%)	364,918	394,787	432,999
Total loans	13,013,109	12,417,110)	12,762,272	11,974,961	11,690,196
Allowance for loan losses / total loans	2,74%	3.17%		2.86%	3.30%	3.70%
Write-offs / total loans (1)	0.62%	0.43%	, D	0.48%	0.40%	0.27%
Net write-offs / total loans (1)	0.33%	0.03%		0.10%	(0.02%)	(0.07%)
(1) Percentages are annualized.					. ,	, ,

For the six months ended on June 30, 2025, total write-offs amounted to US\$40.4 million (0.62% of total loans, annualized), as compared to US\$26.4 million (0.43% of total loans, annualized) for the same period in the previous year, while net write-offs amounted to US\$21.6 million (0.33% of total loans, annualized).

B. Capital Resources

A cornerstone of the Bank's financial strategy is its strong capital position, which exceeds local and international regulatory requirements contained in the Basel Accords and has supported our investment-grade ratings since 1997, currently holding the following ratings: BBB by Standard & Poor's, BBB- by Fitch Ratings, and Baa3 by Moody's. The Bank's rating by Standard & Poor's, and Fitch Ratings are one notch above Panama's sovereign rating, and in the case of Moody's, the Bank's rating is higher on a stand-alone basis, but currently constrained by Panama's sovereign rating.

Panamanian regulatory capital requirements to risk-weighted assets (RWA) are comprised of: (i) regulatory primary capital (CET 1) of 4.50%, (ii) total primary capital of 6.00%, and (iii) total capital of 8.00%. Furthermore, agreement 5-2023, issued by the SBP on October 10, 2023, mandates that in addition to the abovementioned capital requirements, all general license banks must maintain an additional capital conservation buffer, comprised of regulatory primary capital to RWA of 2.50%. The SBP has adopted a gradual application of the capital conservation buffer as shown below:

Regulatory Capital Requirement		Regulatory Capital + A	Additional Capital Conserv	ation Buffer (Starting)
		1-jul-2024	1-jul-2025	1-jul-2026
Total regulatory primary capital	4.50%	5.00%	5.75%	7.00%
Total primary capital	6.00%	6.50%	7.25%	8.50%
Total capital	8.00%	8.50%	9.25%	10.50%

As of June 30, 2025, the Bank had total capital of US\$3,750.6 million, 3.2 times the SBP required regulatory capital. The ratio of total capital to RWA was 25.93%, comprised solely of primary capital, which increased US\$293.4 million, or 8.5%, compared to June 30, 2024, and total risk-weighted assets of US\$14,464.2 million. Total risk-weighted assets include: US\$13,001.2 million of credit RWA, US\$644.1 million of market RWA, and US\$818.9 million of operational RWA.



Agreement 4-2013 issued by the SBP requires that all banks maintain a countercyclical dynamic reserve of at least 1.25% and no more than 2.50% of the risk-weighted loans classified as standard loans. The dynamic reserve is presented as part of the legal reserves in the equity section of the Bank's financial statements. As of June 30, 2025, the Bank's dynamic reserve balance was US\$157.7 million.

The Bank's subsidiaries General de Seguros, S.A., BG Valores, S.A., ProFuturo Administradora de Fondos de Pensiones y Cesantía, S.A., BG Trust, Inc., Banco General (Costa Rica), S.A., Banco General (Overseas), Inc., and Commercial Re Overseas, Ltd. are all subject to minimum capital requirements stipulated by their corresponding regulators including but not limited to the SBP, the Superintendence of Insurance and Reinsurance of Panama, the Superintendence of Capital Markets of Panama, the General Superintendency of Financial Entities of Costa Rica (SUGEF), the Monetary Authority of the Cayman Islands (CIMA), the British Virgin Islands Financial Services Commission, and others. As of June 30, 2025, all subsidiaries of the Bank complied with the minimum capital requirements applicable according to their respective regulation.

The following table presents information regarding the Bank's capital levels as of June 30, 2025, and 2024, and December 31, 2024, 2023, and 2022:

As of June 30		As	As of December	
2025	2024	2024	2023	2022
(in th	ousands of U.S.	dollars, except	for percentage	es)
500,000	500,000	500,000	500,000	500,000
207,650	198,315	205,261	193,643	190,917
(68,765)	(157,379)	(120,335)	(163,678)	(279,368)
2,755,227	2,561,360	2,568,313	2,376,751	2,150,471
43,470	45,056	44,263	46,021	48,638
3,350,642	3,057,240	3,108,975	2,860,694	2,513,381
400,000	400,000	400,000	400,000	400,000
400,000	400,000	400,000	400,000	400,000
3,750,642	3,457,240	3,508,975	3,260,694	2,913,381
3,750,642	3,457,240	3,508,975	3,260,694	2,913,381
10.001.000	10.000.615	40.470.000	12 21 21 21 2	11.050.010
, ,		, ,		11,258,810
,	•	•	•	657,676
				739,859
14,464,161	13,901,010	14,097,851	13,450,883	12,656,345
23.17%	21.99%	22.05%	21.27%	19.86%
25.93%	24.87%	24.89%	24.24%	23.02%
25.93%	24.87%	24.89%	24.24%	23.02%
	2025 (in the 500,000 207,650 (68,765) 2,755,227 43,470 3,350,642 400,000 400,000 3,750,642 13,001,228 644,059 818,874 14,464,161 23.17% 25.93%	2025 2024 (in thousands of U.S. 500,000 500,000 207,650 198,315 (68,765) (157,379) 2,755,227 2,561,360 43,470 45,056 3,350,642 3,057,240 400,000 400,000 400,000 400,000 3,750,642 3,457,240 13,001,228 12,390,645 644,059 721,190 818,874 789,175 14,464,161 13,901,010 23.17% 21.99% 25.93% 24.87%	2025 2024 2024 (in thousands of U.S. dollars, except 500,000 500,000 500,000 207,650 198,315 205,261 (68,765) (157,379) (120,335) 2,755,227 2,561,360 2,568,313 43,470 45,056 44,263 3,350,642 3,057,240 3,108,975 400,000 400,000 400,000 400,000 400,000 400,000 3,750,642 3,457,240 3,508,975 13,001,228 12,390,645 12,673,282 644,059 721,190 608,972 818,874 789,175 815,598 14,464,161 13,901,010 14,097,851 23.17% 21.99% 22.05% 25.93% 24.87% 24.89%	2025 2024 2024 2023 (in thousands of U.S. dollars, except for percentage 500,000 500,000 500,000 500,000 207,650 198,315 205,261 193,643 (68,765) (157,379) (120,335) (163,678) 2,755,227 2,561,360 2,568,313 2,376,751 43,470 45,056 44,263 46,021 3,350,642 3,057,240 3,108,975 2,860,694 400,000 400,000 400,000 400,000 400,000 400,000 400,000 400,000 3,750,642 3,457,240 3,508,975 3,260,694 13,001,228 12,390,645 12,673,282 12,045,910 644,059 721,190 608,972 641,963 818,874 789,175 815,598 763,010 14,464,161 13,901,010 14,097,851 13,450,883 25,93% 24,87% 24,89% 24,24%

The Bank's capital reflects the board of director's commitment to maintaining a strong capital base to support depositors and enable us to support growth opportunities and weather unexpected adverse events.



C. Results of Operations for the three and six months ended on June 30, 2025, and 2024.

The following table presents the Bank's principal consolidated results of operations for the three and six months ended on June 30, 2025, and 2024:

	For the Three Months Ended June 30			For the Six M	lonths Ended	June 30
	2025	2024	(%) Change	2025	2024	(%) Change
		(in th	nousands of U.S. dollars,	except for percentage	es)	
Net interest and commission income	232,746	228,425	1.9%	461,479	445,675	3.5%
Total provisions, net	8,589	(1,308)	n/a	16,869	(349)	n/a
Other Income (expenses):						
Fees and other commissions	110,875	101,993	8.7%	219,916	198,333	10.9%
Insurances premiums, net	14,202	12,187	16.5%	26,838	23,690	13.3%
Gain (Loss) on financial instruments, net	82	(7,237)	n/a	(484)	(3,893)	(87.6%)
Other Income, net	14,970	13,642	9.7%	29,726	23,761	25.1%
Commission expenses and other expenses	(43,811)	(41,396)	5.8%	-88,742	(83,746)	6.0%
Total other income, net	96,319	79,189	21.6%	187,254	158,146	18.4%
General and administrative expenses	94,095	87,555	7.5%	(186,494)	(172,398)	8.2%
Equity participation in associates	4,036	3,816	5.8%	7,555	8,155	(7.4%)
Net income before income tax	230,417	225,184	2.3%	452,926	439,926	3.0%
Income tax, net	27,506	29,971	(8.2%)	(54,424)	(55,375)	(1.7%)
Net Income	202,911	195,212	3.9%	398,501	384,552	3.6%

For the three months ended June 30, 2025, the Bank's net income amounted to US\$202.9 million, representing an increase of US\$7.7 million, or 3.9%, compared to US\$195.2 million for the same period last year. The annualized return on average equity (ROAE) and return on average assets (ROAA), was 24.13% and 4.09%, respectively, compared to 25.38% and 4.17% for the same period last year. These results were mainly due to the following factors:

Net Interest and Commission Income

The following table presents the Bank's net interest and commission income and related average rate and margin information for the three and six months ended on June 30, 2025, and 2024:

	For the Three Months Ended June 30			For the Six	d June 30	
	2025	2024	(%) Change	2025	2024	(%) Change
		(in tho	usands of U.S. dollars,	except for percenta	ages)	
Total interest and commission income	338,369	322,570	4.9%	670,730	631,891	6.1%
Total interest expenses	105,623	94,144	12.2%	(209,251)	(186,216)	12.4%
Net interest and commission income	232,746	228,425	1.9%	461,479	445,675	3.5%
Average interest-earning assets	18,290,651	17,219,129	6.2%	18,219,114	17,156,360	6.2%
Average interest-bearing liabilities	13,377,338	12,562,370	6.5%	13,355,129	12,558,218	6.3%
Average interest rate earned (1)(4)	7.40%	7.49%		7.36%	7.37%	
Average interest rate paid (2)(4)	3.16%	3.00%		3.13%	2.97%	
Net interest margin (3)(4)	5.09%	5.31%		5.07%	5.20%	

⁽¹⁾ Total interest and commission income divided by average interest earning assets. (2) Total interest expenses divided by average interest bearing liabilities. (3) Net interest and commission income (before provisions for possible loan losses) as a percentage of average total interest earning assets for the indicated period. (4) Percentages are annualized.

Net interest and commission income increased 1.9%, for the three months ended on June 30, 2025, compared to 2024. This growth was driven by a 6.2% increase in average interest-earning assets, offset by: (i) a 6.5% increase in average interest-bearing liabilities, (ii) a 16 basis point increase in the average rate paid on these liabilities, and (iii) a 9 basis point decrease in the average rate earned on assets. As a result, the net interest margin for the three months ended on June 30, 2025, was of 5.09%.



Total Interest and Commission Income

The following table presents information as to the Bank's total interest and commission income for the three and six months ended on June 30, 2025, and 2024:

For the Three Months Ended June 30			For the Six	d June 30				
2025	2024	(%) Change	2025	2024	(%) Change			
(in thousands of U.S. dollars, except for percentages)								
338,369	322,570	4.9%	670,730	631,891	6.1%			
350,118	302,014	15.9%	334,742	299,296	11.8%			
5,395,862	5,055,293	6.7%	5,366,350	5,079,984	5.6%			
12,544,671	11,861,822	5.8%	12,518,022	11,777,080	6.3%			
18,290,651	17,219,129	6.2%	18,219,114	17,156,360	6.2%			
3.55%	5.20%		3.80%	5.15%				
5.17%	5.29%		5.13%	5.22%				
8.47%	8.49%		8.42%	8.35%				
7.40%	7.49%	-	7.36%	7.37%	=			
	338,369 350,118 5,395,862 12,544,671 18,290,651 3.55% 5.17% 8.47%	2025 2024 (in thouse 338,369 322,570 350,118 302,014 5,395,862 5,055,293 12,544,671 11,861,822 18,290,651 17,219,129 3.55% 5.20% 5.17% 5.29% 8.47% 8.49%	2025 2024 (%) Change (in thousands of U.S. dollars, 338,369 322,570 4.9% 350,118 302,014 15.9% 5,395,862 5,055,293 6.7% 12,544,671 11,861,822 5.8% 18,290,651 17,219,129 6.2% 3.55% 5.20% 5.17% 5.29% 8.47% 8.49%	2025 2024 (%) Change 2025 (in thousands of U.S. dollars, except for percent of the percent of	2025 2024 (%) Change 2025 2024 (in thousands of U.S. dollars, except for percentages) 338,369 322,570 4.9% 670,730 631,891 350,118 302,014 15.9% 334,742 299,296 5,395,862 5,055,293 6.7% 5,366,350 5,079,984 12,544,671 11,861,822 5.8% 12,518,022 11,777,080 18,290,651 17,219,129 6.2% 18,219,114 17,156,360 3.55% 5.20% 3.80% 5.15% 5.17% 5.29% 5.13% 5.22% 8.47% 8.49% 8.42% 8.35%			

⁽¹⁾ Percentages are annualized.

For the three months ended on June 30, 2025, our diversified loan portfolio represented 68.6% of the Bank's total average interest earning assets and generated 78.5% of the total interest and commissions income.

Total interest and commission income increased US\$15.8 million, or 4.9%, for the three months ended on June 30, 2025, and was the result of an increase of US\$1,071.5 million, or 6.2%, in average interest-earning assets, offset by a 9 basis points decrease in the average interest rate earned.

The increase in the average interest-earning assets was due to: (i) an increase of US\$682.9 million or 5.8%, in net loans, (ii) an increase of US\$340.6 million or 6.7%, in investments and other financial assets, and (iii) an increase of US\$48.1 million, or 15.9%, in deposits with banks.

The 9 basis points decrease in the average interest rate earned on interest-earning assets was primarily due to an decrease of: (i) 2 basis points on the average interest rate earned on net loans, (ii) 12 basis points on the average interest rate earned on investments and other financial assets, and (iii) 165 basis points on the average interest rate earned on deposits with banks.

The following table presents the effect of changes in the Bank's interest and commission income as a result of changes in: (i) the average volume of interest earning assets, and (ii) the average interest rate earned during the three months ended on June 30, 2025:

Second	Quarter	2025/202	4
Incr	ease (De	ecrease)	

	change
By volume By rate Net	Change
(in thousands of U.S. dollars)	
Deposits with banks 626 (1,450)	(824)
Investments and other financial assets, net 4,501 (1,631)	2,870
Loans, net 14,497 (743)	13,754
Net Change 19,624 (3,824)	15,800



The increase of US\$1,071.5 million in average interest earning assets for the three months ended June 30, 2025, resulted in an increase of US\$19.6 million in interest and commission income for the period, while the decrease in the average rate earned on interest-earning assets, from 7.49% to 7.40%, resulted in an decrease of US\$3.8 million in interest and commission income as compared to the same period in 2024.

Total Interest Expenses

The following table presents information as to the Bank's total interest expenses for the three and six months ended on June 30, 2025, and 2024:

	For the Three Months Ended June 30			For the Six	d June 30	
	2025	2024	(%) Change	2025	2024	(%) Change
		(in tho	usands of U.S. dollars	, except for percen	tages)	
Total interest expenses	105,623	94,144	12.2%	209,251	186,216	12.4%
Average interest-bearing liabilties:						
Savings and other deposits	5,774,041	5,673,263	1.8%	5,775,821	5,727,973	0.8%
Time deposits	6,478,085	5,731,229	13.0%	6,394,154	5,643,920	13.3%
Borrowings and placements (1)	1,125,212	1,157,878	(2.8%)	1,185,154	1,186,325	(0.1%)
Total	13,377,338	12,562,370	6.5%	13,355,129	12,558,218	6.3%
Average interest rate paid: (2)						
Savings and other deposits	1.15%	1.12%		1.14%	1.13%	
Time deposits	4.71%	4.51%		4.68%	4.44%	
Borrowings and placements	4.57%	4.72%		4.53%	4.80%	
Total	3.16%	3.00%	- -	3.13%	2.97%	- -

⁽¹⁾ Includes Repos and Perpetual Bonds. (2) Percentages are annualized.

The Bank's total interest expenses are mainly attributable to interest paid on deposits, which represented 87.8% of total interest expense for the three months ended on June 30, 2025, compared to 85.5% for the same period last year.

Total interest expense increased US\$11.5 million, or 12.2%, for the three months ended on June 30, 2025, and was result of a 6.5% increase in average interest-bearing liabilities, and a 16 basis points increase in the average interest rate paid on interest bearing liabilities.

The increase in the average interest-bearing liabilities was mainly due to an increase of US\$746.9 million, or 13.0%, in time deposits, and a increase of US\$100.7 million or 1.8%, in savings and other deposits; offset by a decrease of US\$32.7 million, or 2.8%, in borrowings and placements.

The increase in the average interest rate paid was mainly attributable to an increase of 20 basis point on the average interest rate paid on time deposits, and a 3 basis points increase in the average interest rate paid on savings and other deposits; offset by a decrease of 15 basis point in the average interest rate paid on borrowings and placements.

The following table sets forth the effect of changes in the Bank's total interest expense as a result of changes in: (i) the average volume of interest-bearing liabilities, and (ii) the average interest rate paid during the three months ended on June 30, 2025:

	Increase (Decrease)							
	By volume	Net change						
	(in thousands of U.S. dollars)							
Savings and other deposits	281	437	719					
Time deposits	8,424	3,151	11,575					
Borrowings and placements	(385)	(429)	(814)					
Net change	8,320	3,159	11,479					



The increase of US\$815.0 million in interest-bearing liabilities for the three months ended June 30, 2025, resulted in an increase of US\$8.3 million in interest expense for the period, while the increase in the average rate paid on interest-bearing liabilities of 16 basis points, from 3.00% to 3.16%, resulted in an increase of US\$3.2 million in interest expense, as compared to the same period in 2024.

Provision for Loan Losses

The following table presents the Bank's allowance for loan losses, net of write-offs and recoveries included in the Bank's results of operations for the three and six months ended June 30, 2025, and 2024:

	For the Thre	e Months End	ded June 30	For the Six Months Ended June 30			
	2025	2024	(%) Change	2025	2024	(%) Change	
		(in tho	ousands of U.S. dollars,	except for percenta	iges)		
Allowance for loan losses at the beginning of period	362,107	395,090	(8.3%)	364,918	394,787	(7.6%)	
Provision (reversal) for loan losses, net	5,837	(850)	n/a	13,660	93	n/a	
Write-offs	20,763	14,283	45.4%	40,437	26,423	53.0%	
Recoveries	9,759	13,154	(25.8%)	18,799	24,653	(23.7%)	
Allowance for loan losses at the end of period	356,940	393,110	(9.2%)	356,940	393,110	(9.2%)	
Total loans	13,013,109	12,417,110		13,013,109	12,417,110		
Provision for loan losses, net / total loans (1)	0.18%	(0.03%)		0.21%	0.00%		
Write-offs / total loans (1)	0.64%	0.46%		0.62%	0.43%		
Net write-offs / total loans (1)	0.34%	0.04%		0.33%	0.03%		
Allowance / total loans	2.74%	3.17%		2.74%	3.17%		

⁽¹⁾ Percentages are annualized.

For the three months ended June 30, 2025, the provision charged to expenses, net of recoveries was US\$5.8 million, as compared to a net release of US\$0.9 million in the same period in 2024.

Write-offs increased by US\$6.5 million, from US\$14.3 million on June 30, 2024 (0.46% of total loans, annualized), to US\$20.8 million on June 30, 2025 (0.64% of total loans, annualized), while recoveries decreased by US\$3.4 million, from US\$13.2 million on June 30, 2024 to US\$9.8 million on June 30, 2025.

Consequently, the allowance for loan losses decreased US\$36.2 million, or 9.2%, from US\$393.1 million (3.17% of total loans), to US\$356.9 million (2.74% of total loans).

Other Income, Net

The following table presents the information as to the Bank's fees, commission and other income, net for the three and six months ended on June 30, 2025, and 2024:

	For the Three Months Ended June 30			For the Six Months Ended June 30				
	2025	2024	(%) Change	2025	2024	(%) Change		
	(in thousands of U.S. dollars, except for percentages)							
Fees and commission income, net	67,065	60,598	10.7%	131,174	114,587	14.5%		
Insurance premiums, net	14,202	12,187	16.5%	26,838	23,690	13.3%		
Gain (Loss) on financial instruments, net	82	(7,237)	n/a	(484)	(3,893)	(87.6%)		
Other income, net	14,970	13,642	9.7%	29,726	23,761	25.1%		
Total of other income, net	96,319	79,189	21.6%	187,254	158,146	18.4%		

The 21.6% increase in total other income, net for the three months ended on June 30, 2025, primarily reflects the following factors:



Fees and Commission Income, Net

The 10.7% increase in fees and commission income, net of commission expenses and other expenses for the three months ended on June 30, 2025, resulted primarily from a 10.6% increase in commissions and fees related to credit and debit card operations, as a result of higher transaction volumes. The total number of credit and debit cards issued by the Bank increased by 6.6% from a year ago, while transactions during the second quarter ended on June 30, 2025 increased by 10.1% to 95.3 million.

Insurance Premiums, Net

Net insurance premiums increased by 16.5% for the three months ended on June 30, 2025, as compared to the same period in 2024, mainly due to an increase in insurance premiums of 13.2%.

Gain (Loss) on Financial Instruments, Net

Gain (loss) on financial instruments, net for the three months ended on June 30, 2025, resulted in a gain of US\$0.1 million, mainly as a result of unrealized gains in securities categorized as fair value through profit and loss, offset by realized losses in securities and derivatives.

Other Income, Net

The increase of US\$1.4 million, or 9.7%, in other income, net, in the three months ended June 30, 2025, compared to the same period in 2024, was primarily due to: (i) FX gains mainly as a product of international wire transfers, and (ii) an increase in certain mobile and online banking revenues.

General and Administrative Expenses

The following table presents the Bank's principal general and administrative expenses for the three and six months ended on June 30, 2025, and 2024 respectively:

	For the Three Months Ended June 30			For the Six	Months Ende	d June 30	
	2025	2024	(%) Change	2025	2024	(%) Change	
	(in thousands of U.S. dollars)						
Salaries and other employee expenses	53,554	49,899	7.3%	105,549	98,699	6.9%	
Depreciation and amortization expenses	10,311	8,813	17.0%	20,374	17,353	17.4%	
Premises and equipment expenses	10,596	9,182	15.4%	20,492	18,070	13.4%	
Other expenses	19,633	19,662	(0.1%)	40,079	38,276	4.7%	
Total	94,095	87,555	7.5%	186,494	172,398	8.2%	

The 7.5% increase in general and administrative expenses for the three months ended on June 30, 2025, primarily reflects the following factors:

Salaries and Other Employee Expenses

For the three months ended June 30, 2025, salaries and other employee expenses represented 56.9% of total general and administrative expenses, as compared to 57.0% for the same period in 2024. The 7.3% increase in salaries and other employee expenses was attributable to a combination of a moderate increase in salaries and a 3.4% increase in the number of employees.

Depreciation and Amortization Expenses

The increase of US\$1.5 million, or 17.0%, in the total depreciation and amortization expense, for the three months ended on June 30, 2025, as compared to the same period in 2024, was mainly due to an increase in investments in hardware and software as the Bank continues to develop its technological capabilities.



Premises and Equipment Expenses

The increase of US\$1.4 million, or 15.4%, in the premises and equipment expenses, for the three months ended on June 30, 2025, as compared to the same period in 2024, was mainly due to an increase in technological expenses associated with software licenses and subscriptions.

Other Expenses

Other general and administrative expenses for the three months ended June 30, 2025, remained stable compared to the same period in 2024.

Taxes

Net income tax amounted to US\$27.5 million for the three months ended on June 30, 2025 (US\$26.2 million in estimated income tax and US\$1.3 million in deferred income tax). The US\$2.5 million decrease in net income tax, was primarily due to lower taxable income and higher write-offs in comparison to the same period in 2024.

Operational Efficiency

The Bank's operational efficiency ratio was 28.25% for the three months ended June 30, 2025, as compared to 28.11% for the same period in 2024 mainly as a result of: (i) a US\$21.7 million increase, or 7.0%, in operating income, and (ii) a US\$6.5 million, or 7.5%, increase in the Bank's general and administrative expenses.



BANCO GENERAL, S.A. & SubsidiariesConsolidated Income Statement For the three months ended

	30-Jun-25	31-Mar-25	31-Dec-24	30-Sep-24	30-Jun-24		
	(in thousands of U.S. dollars)						
Total interest and commission income	338,369	332,361	334,536	327,044	322,570		
Total interest expenses	105,623	103,627	102,826	98,600	94,144		
Net interest and commission income	232,746	228,733	231,709	228,444	228,425		
Total provisions (reversal) , net	8,589	8,280	(391)	(12,692)	(1,308)		
Net interest and commission income after provisions	224,157	220,453	232,100	241,136	229,733		
Other Income (expenses):							
Fees and other commissions	110,875	109,040	111,899	101,597	101,993		
Insurance premiums, net	14,202	12,636	13,310	12,429	12,187		
Gain (Loss) on financial instruments, net	82	(566)	(3,019)	(3,504)	(7,237)		
Other income, net	14,970	14,757	14,440	13,550	13,642		
Commission expenses and other expenses	(43,811)	(44,931)	(47,214)	(41,629)	(41,396)		
Total other income, net	96,319	90,936	89,417	82,443	79,189		
General and administrative expenses	94,095	92,400	99,259	90,133	87,555		
Equity participation in associates	4,036	3,519	3,080	3,673	3,816		
Net income before income tax	230,417	222,508	225,338	237,118	225,184		
Income tax, estimated	26,224	25,879	24,598	29,813	29,260		
Income tax, deferred	1,283	1,039	2,774	5,285	712		
Income tax, net	27,506	26,918	27,372	35,098	29,971		
Net income	202,911	195,590	197,966	202,019	195,212		



BANCO GENERAL, S.A. & Subsidiaries Consolidated Balance Sheet As of:

	30-Jun-25	31-Mar-25	31-Dec-24	30-Sep-24	30-Jun-24
		(in thou	usands of U.S.	dollars)	
Assets					
Cash and deposits with banks	606,677	659,542	528,508	661,575	737,848
Investments and other financial assets, net	5,510,096	5,292,926	5,347,769	5,318,451	4,929,526
Loans	13,013,109	12,878,862	12,762,272	12,535,405	12,417,110
Allowance for possible loans losses	(356,940)	(362,107)	(364,918)	(372,502)	(393,110)
Unearned comissions	(44,429)	(42,958)	(41,596)	(40,780)	(39,982)
Investments in associates	37,183	33,529	30,071	34,963	32,645
Other assets	1,259,206	1,299,195	1,185,392	1,324,188	1,152,488
Total assets	20,024,903	19,758,989	19,447,499	19,461,299	18,836,526
Liabilities and shareholder's equity					
Total deposits	14,015,586	13,892,338	13,740,865	13,371,460	13,193,767
Borrowings and placements	761,424	665,432	793,176	731,105	740,287
Perpetual bonds	400,000	400,000	400,000	400,000	400,000
Other liabilities	1,434,960	1,507,012	1,340,800	1,636,566	1,380,543
Total liabilities	16,611,970	16,464,781	16,274,840	16,139,131	15,714,597
Shareholder's equity	3,412,933	3,294,207	3,172,659	3,322,168	3,121,929
Total liabilities and shareholder's equity	20,024,903	19,758,989	19,447,499	19,461,299	18,836,526
Operational data (in units)					
Number of customers	1,933,915	1,902,674	1,870,164	1,841,600	1,810,151
% active customers in digital channels (2)	83.9%	83.6%	83.4%	83.0%	82.7%
Number of employees (3)	5,164	5,170	5,089	5,065	4,994
Number of branches ⁽⁴⁾	83	82	82	80	80
Number of ATMs (4)	629	620	624	620	625
Assets under management (in US\$ million) (5)	17,895	17,057	16,423	15,566	15,024

⁽¹⁾ Only considers BG clients. (2) Active customers in digital channels (as a percentage of total clients) represents clients who transact/visit our online banking or mobile application during the last month in BG. (3) Total number of permanent full-time employees for BG & Subsidiaries at the end of the period. (4) Total number of branches and ATMs in Panama and Costa Rica. (5) Assets under management at BG Valores.



BANCO GENERAL, S.A. & Subsidiaries Financial Ratios As of and for the three months ended

	30-Jun-25	31-Mar-25	31-Dec-24	30-Sep-24	30-Jun-24
	'				
Profitability and efficiency:					
Net Interest Margin (1) (2)	5.09%	5.05%	5.17%	5.21%	5.31%
Return on average assets (1)(3)	4.09%	3.98%	4.05%	4.23%	4.17%
Return on average equity (1)(3)	24.13%	23.95%	23.86%	24.86%	25.38%
Efficiency ratio (4)	28.25%	28.59%	30.62%	28.65%	28.11%
Operating expenses / average total assets (1)(3)	1.89%	1.88%	2.03%	1.89%	1.87%
Other income / operating income (5)	29.27%	29.10%	29.45%	28.06%	28.38%
Liquidity:					
Primary Liquidity / total deposits and obligations (6)	28.20%	28.16%	27.74%	28.95%	27.87%
Regulatory Liquidity / qualified deposits	34.46%	42.79%	42.16%	41.84%	40.59%
Net Loans/ client deposits (7)	90.48%	90.22%	89.98%	90.77%	90.88%
Capital:					
Total regulatory primary capital ratio (CET 1) (8)	23.17%	22.67%	22.05%	23.09%	21.99%
Total primary capital ratio ⁽⁸⁾	25.93%	25.47%	24.89%	25.93%	24.87%
Total Capital Ratio (8)	25.93%	25.47%	24.89%	25.93%	24.87%
Equity / assets	17.04%	16.67%	16.31%	17.07%	16.57%
Asset quality:					
Non accrual loans / total loans (9)	2.27%	1.98%	2.02%	2.02%	2.08%
Past due loans / total loans (10)	2.62%	2.33%	2.40%	2.41%	2.45%
Allowance for loan losses / total loans	2.74%	2.81%	2.86%	2.97%	3.17%
Allowance for loan losses / non accrual loans (9)	120.62%	141.87%	141.84%	147.08%	152.50%
Allowance for loan losses / past due loans (10)	104.51%	120.47%	119.17%	123.11%	129.27%
Write-offs / total loans (1)	0.64%	0.61%	0.49%	0.64%	0.46%
Net write-offs / total loans (1)	0.34%	0.33%	0.16%	0.21%	0.04%

⁽¹⁾ Percentages are annualized. (2) Net interest margin refers to net interest and commission income divided by average interest-earning assets. Average interest-earning assets are determined on average monthly balances. (3) Percentages have been calculated using monthly averages. (4) Efficiency is defined as general and administrative expenses divided by the sum of net interest, commission income, other income, net, and equity participation in associates. (5) Other income corresponds to the sum of fees and other commissions, insurance premiums, net, and other income, net; while operating income corresponds to the sum of income from interest and commissions, fees and other commissions, insurance premiums, net and other income, net. (6) Primary liquidity is comprised of: (a) cash and deposits with banks, and (b) high quality (investment grade) fixed income securities, including repos, fixed income mutual funds, treasury bills, negotiable CDs, commercial paper, corporate and sovereign bonds, MBS, CMOs and ABS. (7) Client deposits exclude interbank deposits. (8) Capital ratios as a percentage of risk weighted assets. (9) Non accrual loans: all loans past due 91+ days on interest and/or principal payments, residential mortgages past due 121+ days, and overdrafts past due +31 days. (10) Past due loans: all loans past due 91+ days on interest and/or principal payments and all loans past due 31 days post maturity.